

Special Order Program

Hakatai is pleased to offer a selection of products available on a special order basis. We have long-standing relationships with our suppliers, and work closely with them to find unique specialty products. Our suppliers perform rigorous inspections prior to shipping to ensure that our special order products are of the same high quality as our stocked products.

PROGRAM DETAILS

Products that Hakatai does not stock can be ordered and included with our next ocean import shipment at no extra cost.

Arrival date in the U.S. depends on the product's availability from our supplier and the ocean shipping schedule of the order. A timeframe of 8 to 12 weeks is suggested for planning purposes, with a more exact delivery date estimated at the time the order is placed.

If a special order product is required more quickly than is possible by its being combined with a scheduled Hakatai ocean shipment, we will quote other available shipping methods, including air freight.

Shipping costs for air freight orders will be quoted on an order-by-order basis. A timeframe of 3 to 6 weeks is suggested for planning purposes, with a more exact delivery date estimated at the time the order is placed. Handling fees may apply depending on order size.

TERMS AND CONDITIONS

- Minimum order quantity for special orders varies depending upon product.
- Terms of sale: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.
- Air freight costs: 100% payment at time of order.
- All sales are final; standard return policy does not apply.



Ashland-e Series Special Order Colors Special Order Only Retail Pricing

All tile in the Ashland-e series is comprised of between 30 and 70 percent glass from bottles and/or other waste glass that would otherwise have entered the solid waste stream. This waste glass is a mix of approximately 90 percent post-consumer and 10 percent pre-consumer material.

Minimum order 1,200 sheets

Code	Mounting	\$/ Sq. Ft.	\$/ Sheet
SOP-ASH-MRL1	mesh	21.64	24.88
SOP-ASH-MRL2	mesh	21.64	24.88
SOP-ASH-MRL3	mesh	21.64	24.88
SOP-ASH-MRL4	mesh	21.64	24.88
SOP-ASH-RED1x1	paper	40.44	46.52

Tile: appx. 1"x1" Thickness: appx. 1/4" Grout Joints: appx. 1/8" Sheets: appx. 1.15 square feet and contain 144 pieces of tile.

Minimum order 1,200 sheets

Code	Mounting	\$/ Sq. Ft.	\$/ Sheet
SOP-ASH-RED15mm	paper	35.34	40.64

Tile: appx. 5/8"x5/8" Thickness: appx. 1/8" Grout Joints: appx. 1/16" Sheets: appx. 1.15 square feet and 400 contain pieces of tile.

Minimum order 800 sheets

Code	Mounting	\$/ Sq. Ft.	\$/ Sheet
SOP-GAIA-1MT	paper	27.62	28.56
SOP-GAIA-1IR	paper	27.62	28.56
SOP-GAIA-2MT	paper	27.62	28.56
SOP-GAIA-2IR	paper	27.62	28.56
SOP-GB350MT	paper	27.62	28.56
SOP-GB450MT	paper	27.62	28.56
SOP-GB550MT	paper	27.62	28.56

Tile: appx. 1/2" x1/2"; 1/2"x1"; 1"x1" Thickness: appx. 1/4" Grout Joints: appx. 1/8" Sheets: appx. 1.034 square feet and contain 254 pieces of tile.

*Tile shade may vary from samples.

Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.



Emperia Glass Tile Special Order Only

Retail Pricing Mesh backed

Code	\$/ Sq. Ft.	\$/ Sheet
TR 01	23.86	23.38
TR 02	23.86	23.38
TR 03	23.86	23.38
TR 04	23.86	23.38
TR 05	23.86	23.38
TR 06	23.86	23.38
TR 07	23.86	23.38
TR 08	23.86	23.38
TR 09	23.86	23.38
TR 10	23.86	23.38
TR 11	23.86	23.38
TR 12	23.86	23.38
TR 13	23.86	23.38
TR 14	23.86	23.38
TR 15	23.86	23.38
TR 16	23.86	23.38
TR 17	23.86	23.38
TR 18	23.86	23.38
TR 19	23.86	23.38
TR 20	23.86	23.38
TR 21	23.86	23.38
TR 22	23.86	23.38
TR 23	23.86	23.38
TR 24	23.86	23.38

Tile: appx. 1-7/8" x 7/8" Thickness: appx. 1/4" Grout Joints: appx. 1/8"

Sheets: appx. 0.98 square feet and contain 72 pieces of tile.

Minimum order quantity is 10 sheets (one carton). Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

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Any orders shipped seperately from our scheduled ocean shipments may have additional fees.



Fantastix Series Special Order Only

Retail Pricing

Mesh backed

Code	\$/ Carton	\$/ Sq. Ft.	\$/ Sheet
BG40FX	464.40	13.46	15.48
BG60FX	464.40	13.46	15.48
BK80FX	464.40	13.46	15.48
BR10FX	464.40	13.46	15.48
BR20FX	464.40	13.46	15.48
GR60FX	464.40	13.46	15.48
GY20FX	464.40	13.46	15.48
LL80FX	464.40	13.46	15.48
PE40FX	464.40	13.46	15.48
PE70FX	464.40	13.46	15.48
PN60FX	464.40	13.46	15.48
PU20FX	464.40	13.46	15.48
PU60FX	464.40	13.46	15.48
RE50FX	464.40	13.46	15.48
RE70FX	464.40	13.46	15.48
RE80FX	464.40	13.46	15.48
SB70FX	464.40	13.46	15.48
YE50FX	464.40	13.46	15.48
YE70FX	464.40	13.46	15.48

Tile: appx. 5/8 x 5/8" Thickness: appx. 1/8"

Sheets: appx. 1.15 square feet and contain 225 pieces of tile.

Minimum order quantity is 30 sheets (one carton). Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.



Horizon Glass Tile - Non-stocked sizes and colors Special Order Only

Retail Pricing Mesh Backed

Colors HR01 - HR75 (standard glossy finish)

Tile Size	\$/ Sq. Ft.	\$/ Sheet
5/8" x 5/8"	25.16	25.16
7/8" x 7/8"	15.30	15.00
7/8" x 1-7/8"	19.28	18.90
7/8" x 3-7/8"	20.18	19.78
7/8" x 5-7/8"	20.12	20.12
1-7/8" x 1-7/8"	19.28	18.90
3-7/8" x 3-7/8"	19.28	18.90
2-7/8" x 5-7/8"	19.22	19.22

Colors HR08 MT - HR75 MT (matte finish)

Tile Size	\$/ Sq. Ft.	\$/ Sheet
5/8" x 5/8"	25.16	25.16
7/8" x 7/8"	15.30	15.00
7/8" x 1-7/8"	19.28	18.90
7/8" x 3-7/8"	20.18	19.78
7/8" x 5-7/8"	20.12	20.12
1-7/8" x 1-7/8"	19.28	18.90
3-7/8" x 3-7/8"	19.28	18.90
2-7/8" x 5-7/8"	19.22	19.22

Colors HR10, HR13, HR14, HR22, HR24, HR29, HR41, HR48, HR52 and HR53 are stocked products in the 7/8" size.

Available in straight joint or offset sheets.

Tile Thickness: appx. 1/4" Grout Joints: appx. 1/8" Minimum order quantity is 10 sheets (one carton). Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.

Any orders shipped seperately from our scheduled ocean shipments may have additional fees.

^{*}Tile shade may vary from samples.



Metal Tile Special Order Only Retail Pricing

Mesh backed

Antiqued Copper

Antiqueu coppei			
Tile Size	\$/ Sq. Ft.	\$/ Sheet	
5/8" x 5/8"	78.74	78.74	
7/8" x 7/8"	58.20	57.04	
1-7/8" x 1-7/8"	53.62	52.54	
7/8" x 2-3/8"	60.42	60.42	
5/8" x 5-7/8"	58.14	58.14	
1-1/4" x 3-7/8"	67.46	64.08	
Mixed-size	58.20	57.04	
5/8" Round	63.00	57.96	
1" Hexagon	79.06	71.94	
2" Diamond	74.16	74.16	

Brushed or Polished Black

Brasilea of Folistica Black			
Tile Size	\$/ Sq. Ft.	\$/ Sheet	
5/8" x 5/8"	62.72	62.72	
7/8" x 7/8"	49.04	48.06	
1-7/8" x 1-7/8"	44.46	43.58	
7/8" x 2-3/8"	46.68	46.68	
5/8" x 5-7/8"	48.98	48.98	
1-1/4" x 3-7/8"	46.86	44.52	
Mixed-size	49.04	48.06	
5/8" Round	53.82	49.52	
1" Hexagon	60.74	55.28	
2" Diamond	55.84	55.84	

Brushed or Polished Copper

5/8" x 5/8"	85.62	85.62
7/8" x 7/8"	65.06	63.76
1-7/8" x 1-7/8"	58.20	57.04
7/8" x 2-3/8"	60.42	60.42
5/8" x 5-7/8"	67.30	67.30
1-1/4" x 3-7/8"	58.30	55.38
Mixed-size	65.06	63.76
5/8" Round	69.86	64.28
1" Hexagon	74.48	67.78
2" Diamond	69.58	69.58

Brushed or Polished Titanium

7/8" x 7/8" 53.62 52.54 1-7/8" x 1-7/8" 51.32 50.30 7/8" x 2-3/8" 51.26 51.26 5/8" x 5-7/8" 53.56 53.56 1-1/4" x 3-7/8" 53.72 51.04 Mixed-size 53.62 52.54 5/8" Round 58.42 53.74 1" Hexagon 65.32 59.44			
1-7/8" x 1-7/8" 51.32 50.30 7/8" x 2-3/8" 51.26 51.26 5/8" x 5-7/8" 53.56 53.56 1-1/4" x 3-7/8" 53.72 51.04 Mixed-size 53.62 52.54 5/8" Round 58.42 53.74 1" Hexagon 65.32 59.44	5/8" x 5/8"	67.30	67.30
7/8" x 2-3/8" 51.26 51.26 5/8" x 5-7/8" 53.56 53.56 1-1/4" x 3-7/8" 53.72 51.04 Mixed-size 53.62 52.54 5/8" Round 58.42 53.74 1" Hexagon 65.32 59.44	7/8" x 7/8"	53.62	52.54
5/8" x 5-7/8" 53.56 53.56 1-1/4" x 3-7/8" 53.72 51.04 Mixed-size 53.62 52.54 5/8" Round 58.42 53.74 1" Hexagon 65.32 59.44	1-7/8" x 1-7/8"	51.32	50.30
1-1/4" x 3-7/8" 53.72 51.04 Mixed-size 53.62 52.54 5/8" Round 58.42 53.74 1" Hexagon 65.32 59.44	7/8" x 2-3/8"	51.26	51.26
Mixed-size 53.62 52.54 5/8" Round 58.42 53.74 1" Hexagon 65.32 59.44	5/8" x 5-7/8"	53.56	53.56
5/8" Round 58.42 53.74 1" Hexagon 65.32 59.44	1-1/4" x 3-7/8"	53.72	51.04
1" Hexagon 65.32 59.44	Mixed-size	53.62	52.54
-	5/8" Round	58.42	53.74
2" Diamond 60.42 60.42	1" Hexagon	65.32	59.44
	2" Diamond	60.42	60.42

Brushed or Polished Steel

5/8" x 5/8"	58.14	58.14
7/8" x 7/8"	44.46	43.58
1-7/8" x 1-7/8"	39.88	39.08
7/8" x 2-3/8"	42.10	42.10
5/8" x 5-7/8"	44.40	44.40
1-1/4" x 3-7/8"	42.28	40.16
Mixed-size	44.46	43.58
5/8" Round	49.26	45.32
1" Hexagon	53.86	49.02
2" Diamond	48.98	48.98

Available in straight joint or offset sheets.

Tile Thickness: appx. 1/4" Grout Joints: appx. 1/8" Minimum order quantity is 10 sheets (one carton). Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.

Any orders shipped seperately from our scheduled ocean shipments may have additional fees.



Metal and Glass Tile Special Order Only

Retail Pricing Mesh backed

Code	\$/ Sq. Ft.	\$/ Sheet
MG 07	53.62	52.54
MG 08	58.20	57.04
MG 09	44.46	43.58
MG 15	46.76	45.82
MG 19	58.20	57.04
MG 26	53.62	52.54

Tile: appx. 7/8" & appx. 1-7/8" Thickness: appx. 1/4" Grout Joints: appx. 1/8"

Sheets: appx. 0.98 square feet and contain 72 pieces of tile.

Minimum order quantity is 10 sheets (one carton). Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.

Any orders shipped seperately from our scheduled ocean shipments may have additional fees.

^{*}Tile shade may vary from samples.



Aventurine Series - Mini Tile Special Order Only

Retail Pricing 3/8" Tile Bulk packed in 40 lb. cartons

Code	\$/ Carton
10MG01	484.00
10MG02	484.00
10MG03	484.00
10MG05	484.00
10MG06	484.00
10MG11	484.00
10MG12	484.00
10MG09	484.00
10MG13	484.00
10MG14	484.00
10MG21	484.00
10MG22	484.00
10MG24	484.00
10MG25	484.00
10MG31	484.00
10MG32	484.00
10MG34	484.00
10MG41	484.00
10MG42	484.00
10MG43	484.00
10MG44	484.00
10MG45	484.00
10MG51	484.00
10MG53	484.00
10MG54	484.00
10MG55	484.00

Code	\$/ Carton
10MG56	484.00
10MG71	484.00
10MG72	484.00
10MS01	700.00
10MS02	700.00
10MS04	700.00
10MS05	700.00
10MS06	700.00
10MS14	700.00
10MS21	700.00
10MS24	700.00
10MS31	700.00
10MS32	700.00
10MS33	700.00
10MS34	700.00
10MS35	700.00
10MS41	700.00
10MS42	700.00
10MS43	700.00
10MS44	700.00
10MS61	700.00
10MS62	700.00
10MS72	700.00
10MS93	700.00
10MS30	700.00
10MS91	842.00

Tile: appx. 3/8"x 3/8" (10 mm) Thickness: appx. 1/8"

Minimum order quantity is one 40 lb. carton

Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.



Classic Series - Mini Tile Special Order Only

Retail Pricing 3/8" Tile Bulk packed in 40 lb. cartons

Code	\$/ Carton
10MT01	328.00
10MT02	328.00
10MT03	328.00
10MT04	328.00
10MT05	328.00
10MT11	328.00
10MT12	328.00
10MT13	328.00
10MT22	328.00
10MT23	328.00
10MT24	328.00
10MT25	328.00
10MT26	328.00
10MT31	328.00
10MT32	328.00
10MT33	328.00
10MT41	328.00
10MT51	328.00
10MT52	328.00
10MT53	328.00
10MT61	328.00
10MT71	328.00
10MT06	344.00
10MT08	344.00
10MT14	344.00
10MT15	344.00

Code	\$/ Carton
10MT21	344.00
10MT27	344.00
10MT37	344.00
10MT34	344.00
10MT35	344.00
10MT42	344.00
10MT43	344.00
10MT54	344.00
10MT62	344.00
10MT72	344.00
10MT73	344.00
10MT81	344.00
10MT82	344.00
10MT83	344.00
10MT84	344.00
10MT16	380.00
10MT17	380.00
10MT44	380.00
10MT63	380.00
10MT75	380.00
10C39	380.00
10MT74	380.00
10MT91	456.00
10MT92	456.00
10MT93	456.00
10MT94	456.00

Tile: appx. 3/8"x 3/8" (10 mm) Thickness: appx. 1/8"

Minimum order quantity is one 40 lb. carton

Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.



Luster Series - Mini Tile Special Order Only

Retail Pricing 3/8" Tile Bulk packed in 40 lb. cartons

Code	\$/ Carton
10MR11	456.00
10MR12	456.00
10MR33	456.00
10MR42	456.00
10MR22	512.00
10MR34	512.00
10MR44	512.00
10MR54	512.00
10MR82	512.00
10MR84	512.00
10MR94	728.00
10MR91	728.00
10MR92	728.00
10MR93	728.00

Tile: appx. 3/8"x 3/8" (10 mm) Thickness: appx. 1/8"

Minimum order quantity is one 40 lb. carton

Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.



Mirrored Tile

Special Order Only

Retail Pricing Mesh backed

Code	\$/ Sq. Ft.	\$/ Sheet
TP01	16.86	16.34
TP05	16.86	16.34
TP06	16.86	16.34
TP09	16.86	16.34
TP15	16.86	16.34
TP17	16.86	16.34
TP35	16.86	16.34

Tile: appx. 1"x 1" Thickness: appx. 1/8"

Sheets: appx. 0.97 square feet and contain 121 pieces of tile.

Minimum order quantity is 20 sheets.

Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.



Modello Series Special Order Only Retail Pricing

Code	\$/ Sq. Ft.	\$/ Sheet
C01E M	17.62	19.74
C02E M	17.62	19.74
C04E M	17.62	19.74
C05E M	17.62	19.74
C07E M	17.62	19.74
C09E M	17.62	19.74
C11E M	17.62	19.74
C16E M	17.62	19.74
C19E M	17.62	19.74
C20E M	17.62	19.74
C22E M	17.62	19.74
C24E M	17.62	19.74
C25E M	17.62	19.74
C27E M	17.62	19.74
C30E M	17.62	19.74
C32E M	17.62	19.74
C34E M	17.62	19.74
C36E M	17.62	19.74
C37E M	17.62	19.74
C39E M	17.62	19.74
C40E M	17.62	19.74
C42E M	17.62	19.74
C43E M	17.62	19.74
C44E M	17.62	19.74
C45E M	17.62	19.74
C47E M	17.62	19.74
C48E M	17.62	19.74
C53E M	17.62	19.74
C54E M	17.62	19.74
C55E M	17.62	19.74
C57E M	17.62	19.74
C60E M	17.62	19.74
C62E M	17.62	19.74

Code	\$/ Sq. Ft.	\$/ Sheet
C72E M	17.62	19.74
C74E M	17.62	19.74
C75E M	17.62	19.74
C76E M	17.62	19.74
C77E M	17.62	19.74
C78E M	17.62	19.74
C81E M	17.62	19.74
C82E M	17.62	19.74
C84E M	17.62	19.74
C85E M	17.62	19.74
C87E M	17.62	19.74
C88E M	17.62	19.74
C89E M	17.62	19.74
C91E M	17.62	19.74
C92E M	17.62	19.74
C94E M	17.62	19.74
C96E M	17.62	19.74
C98E M	17.62	19.74
C99E M	17.62	19.74
C103E M	17.62	19.74
C104E M	17.62	19.74
C106E M	17.62	19.74
C107E M	17.62	19.74
C110E M	17.62	19.74
C111E M	17.62	19.74
C112E M	17.62	19.74
C113E M	17.62	19.74
C114E M	17.62	19.74
C115E M	17.62	19.74
C116E M	17.62	19.74
C117E M	17.62	19.74
C118E M	17.62	19.74
C119E M	17.62	19.74

All colors also available:	Loose in 2-lb. bags
Appx. 450 tiles per 2-lb. bag	\$/bag 16.76
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Use "S" suffix when ordering loose tile (ex. C01E S)

Tile: appx. 1/2" x 1/2" (12 mm) Thickness: appx. 1/4" Grout Joints: appx. 1/8"

Minimum order quantity: Please inquire. If a color is in stock at our supplier, there is no minimum; if a color is out of stock, minimum is 10 sq. m. (97 sheets).

Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.

^{*}Tile shade may vary from samples.



Seashell Series Special Order Only

Retail Pricing

Mesh backed

Code	Color	\$/ Carton	\$/ Sq. Ft.	\$/ Sheet
CS703m	Cognac	2,484.00	54.00	62.10
CS704m	Bougainvillea	2,484.00	54.00	62.10
CS705m	Mother of Pearl	2,484.00	54.00	62.10
CS707m	Moonlight	2,484.00	54.00	62.10

Tile: appx. 3/4"x 3/4" Thickness: appx. 1/8"

Sheets: appx. 1.15 square feet and contain 225 pieces of tile.

Minimum order quantity is 40 sheets (one carton). Prices: FOB Hakatai warehouse, Ashland, Oregon.

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.



Classic Slip Resistant Series Special Order Only

Retail Pricing

Mesh Backed

Code	\$/ Carton	\$/ Sq. Ft.	\$/ Sheet
KF10 M	577.60	12.56	14.44
KF12 M	577.60	12.56	14.44
KF20 M	577.60	12.56	14.44
KF30 M	577.60	12.56	14.44
KF32 M	577.60	12.56	14.44
KF34 M	577.60	12.56	14.44
KF35 M	577.60	12.56	14.44
KF37 M	577.60	12.56	14.44
KF39 M	577.60	12.56	14.44
KF42 M	577.60	12.56	14.44
KF45 M	577.60	12.56	14.44
KF80 M	577.60	12.56	14.44

TECHNICAL SPECIFICATIONS: CLASSIC SLIP RESISTANT SERIES

ASTM C1027 Abrasion Resistance

Class IV

ASTM C1028 Static Coefficient of Friction (μ)

Solid colors or blends consisting of 100% slip resistant tile:

DRY 0.97 WET 0.79

Custom blends consisting of 33% slip resistant tile:

DRY 0.80 WET 0.64

Tile: appx. 3/4" x 3/4" Thickness: appx. 1/8" Grout Joints: appx. 1/16"

Sheets: appx. 1.15 square feet and contain 225 pieces of tile.

Minimum order quantity is 40 sheets (one carton). Prices: FOB Hakatai warehouse, Ashland, Oregon

Terms: 50% non-refundable deposit at time of order; remainder at time of shipment from Ashland.

Air freight costs: 100% payment at time of order.

Payment may be made by major credit card or check received prior to shipment.

All sales are final; standard return policy does not apply.